

PALMETTO ANIMAL HOSPITAL BOARDING POLICIES AND RELEASE FORM

While your pet is staying with us, we assure you that he or she is receiving excellent care and our full attention. Your pet will be staying in our air-conditioned/heated facility at all times until there exercise or potty break times. Dogs will be placed in our outside runs (weather permitting) and taken out to exercise a minimum of 4 times daily. Cats will be let out into the cat room facility to exercise daily. If you have any questions please ask our helpful staff.

Vaccinations: All boarders must have current vaccinations in order to board. Canines must have adequate boosting of the bronchitis vaccine in addition to adequate boosters of dhpp and rabies. Felines must have adequate boosters of fvrpc and rabies before boarding. Those pets that are in the process of completing boosters will be allowed to board two weeks after the final vaccine is administered. This doesn't include those pets that the doctor has discontinued vaccines for medical reasons.

Fecal Collection: Fecal collection must be completed on all boarders to keep our environment clean and free of parasites. We do not want patients boarding that have undetected intestinal parasites because of exposure and infection to other boarding patients.

Fleas: To remain a flea free environment, all animals in the hospital will be given a Capstar on arrival, and we ask that at home a veterinary labeled monthly flea preventative be applied to take care of all life stages of the flea.

Feeding & Medications: All pets are fed nutritionally balanced meals. If you would like your own food served, please provide the necessary amount. Prescription diets are necessary to bring for your pet while boarding.

There is a daily fee of \$3.00 for the administration of medications brought by the client (i.e. vitamins, pills, etc.)

Grooming: The kennel cannot be held responsible for matted pets. Minor mat removal is possible for canines and felines at the request of the owner. All canines will get a cleansing bath before leaving for a fee of \$13.50.

Boarding Exams: All pets that are not receiving an examination by a doctor will receive a boarding examination by a technician. This includes a simple examination and a nail trim. You will receive a boarding examination card as well as a chart that a kennel assistant fills out to inform you of your pets activities during his/her stay.

Supplies and Toys: All supplies necessary for boarding are provided by the hospital, which include bowls and blankets. Any additional toys, blankets, etc. could get lost during the visit and may not be returned. We ask that you bring minimal toys and maybe one blanket to make it easier for the staff to keep up with belongings.

Pick up Times: These occur between 8:00 am and 5:30 pm, Monday, Tuesday, Thursday, and Friday. Please be aware that we are closed from 1-2 pm on Tuesday. Wednesday between 8:00 am and 5:15 pm, and Saturday 8:00 am until 11:45 am. We offer Sunday pick-up between 4:00pm & 5:00pm and at a fee of \$7.50, no other services are offered at that time.

Emergency Treatment: Please be aware that some pets are under stress while away from their owners and may become ill during boarding. Unfortunately, this is unavoidable. Palmetto Animal Hospital needs to know what you authorize us to complete in the event of an emergency, diarrhea, ear infections, skin infections, injury, etc. Please read the following options and check the box that we are authorized to complete while your pet boards at our facility.

I authorize my pet _____ to receive any treatment or medications deemed necessary, and I understand that these medications will be an additional fee that must be paid upon pickup of my pet.

I do not authorize my pet _____ to receive any additional treatment without calling first to go over the necessary treatment and treatment costs. I understand that some circumstances require immediate attention due to the urgency of the situation. I am authorizing that if an emergency situation occurs with my pet that requires immediate attention to treat my pet without calling to confirm. I understand that additional fees will be included on the original invoice and are to be paid upon pickup of my pet.

Sign: _____ Date: _____

Treatment plans are available at anytime for any services at the request of the owner.